### **Global Distributor Technical Bulletin**

Welcome to our new Technical Bulletin.

We want to keep you informed of the latest product updates, new options, Group news and any other information of interest to our Global Distributor Network.



## TRRG Invest in Distributor Online Services Initiative

Distributor Support Portal

The last year has seen TRRG's export team working hard to implement an online support portal initiative into the global network of our distributors.



This encompasses the ePDI process, online warranty registration, warranty claim process and also offers a technical library. With multi-device compatibility, the system can be used across mobile, tablet and desktop devices and protects against errors, ensuring that any repair or parts are correct for the equipment.

One key objective was to implement an electronic Pre-Delivery Inspection (ePDI) system commensurate with TRRG's manufacturing sites across Europe, the aim from the outset being to ensure that the customer experience is the same regardless of where a client procures a TRRG product and that the build quality at our dealers is identical to that of a TRRG subsidiary built product.

Jeremy Boanson-James, Export Technical Manager for TRRG has been leading the charge to implement the initiative at all dealers and has so far received a great reaction.



Read about the initiative



# **Coming Soon!**Training Academy

Terberg RosRoca Group is very excited to announce that they are developing a Training Academy accessible to all Global Distributors.



More information will be available soon

We would love to hear from you! Please get in touch and let us know which training would be of most interest to you.

**Contact Training Academy** 



**Latest Product Updates & Options** 

Product affected -	Option text	Option code -	Modification type	Market affected
SNAWATO	Subframe 400mm for CNG chassis.  Special subframe (400mm height) for CNG chassis that have gas bottles over the chassis frame. Height of the chassis is necessary yo avoid the bottles.  Instead of standard subframe of 115mm.  ONLY for IVECO CNG chassis with gas bottles over the chassis frame.	15150	New option.	
	Preinstallation WINCH.  Preinstallation (electrical, hydraulical and mecanical) for the installation of a winch in the rear part of the Olympus (winch is not included).	37020	New option.	
	Installation WINCH SEPSON H40. Supply and installation winch SEPSON H40 (cable).	37030	New option.	
	Installation WINCH SEPSON H40W. Supply and installation winch SEPSON H40W (rope).	37040	New option.	
	Heated tailgate hand holds.  Tailgate heated hand holds on the tailgate, 2 pairs, one on the right side and one on the left, connected to an external thermostat, to ensure operators in the footboards have warm hands in winter months.  Not available with Terberg OmniMax, EuroMax or EuroTrade or with option 064060 folding rave rail 1600mm for UPC.	151030	Text reviewed. Restriction for UPC with high rave rail included.	
	Auxiliary lifter greasing.  System to grease the auxiliary lifter using greasing system pump as per option 082040. Auxiliary lifter must have central greasing system option.  ONLY available together with 082040 option. ONLY available if lifter has this possibility.	83030	Now available with Terberg OmniMax.	
	Preparation for mounting of Terberg EuroTrade.  Preparation for the installation of Terberg EuroTrade lifter, supplied and mounted by the customer. Includes the fitting kit for a Terberg EuroTrade bin lift, control panels for collector and lifter, compaction cycle control panel, preparation for footboards (footboards supplied with the lifter).  Road lights not included.	34210	New option.	Markets
	Only compatible with OL W without HCT.  Mounting of Terberg EuroTrade bin lift.  Installation of Terberg EuroTrade lifter, supplied by the customer.  Includes the fitting kit for a Terberg EuroTrade bin lift, control panels for collector and lifter, compaction cycle control panel, preparation for footboards (footboards supplied with the lifter).  Road lights not included.  Only compatible with OL W without HCT.	34220	New option.	CE Ma
	Electromagnetic clutch. Electric magnetic clutch mounted between PTO and hydraulic pump. It allows to connect the pump from the PTO only when the collector needs power. In case power is not need, pump is disconnected from the PTO. Only with continuous PTO. Only for FBM.	22020	New option.	
	Support for shovel and brush in the tailgate right side, left side or both sides. Brush and shovel not included.  ONLY with UPC, Terberg OmniTrade, lifters with DIN door or OmniMax.	074050, 074060 or 074070	Now available with OMNIMAX lifter.	
	DIN frame for mounting bin lift - hinged version. OLYMPUS NARROW.  Hinged DIN frame for auxiliary lifters. Hinge allows the DIN frame to swing away from the body for easier access to the tailgate area. Includes a lifting jack, light bridge and tailgate roof.	35046	To fulfill with legislation, DIN door with OL Narrow + footboards needs the lateral	

	In case of choosing this option together with footboards, then option 088130 has to be also chosen.		protection as mandatory.	
	DIN frame for auxiliary lifter - bolted.	35050	To fulfill with legislation, DIN door with OL Narrow + footboards needs the lateral protection as mandatory.	
	DIN frame for auxiliary lifters bolted to the tailgate. Light bridge integrated and tailgate roof included.			
	In case of choosing this option with OL NARROW and together with footboards, then option 088130 has to be also chosen.			
OLYMPUS & OLYMPUS ART	Hydraulic oil ARTIC 32. Special hydraulic oil ARTIC 32 instead of E46.	29060	New option.	CE & Non-CE Markets
OLYMPUS ART	Liquids collecting tray in tailgate.  Open tray at the rear of the body which collects leachate and feeds it to the hopper via a hose. Only for OL NM WIDE with 8mm hopper and stabilizers. No compatible with option 1056040.	1055050	New option	Non-CE Markets

For further product information, please contact your local Sales Manager

**Contact Commercial Team** 



## **TRRG Magazine - Issue 2**

TRRG Magazine Issue 2 has arrived and offers an exciting range of news, innovation and product insights from across the group.



In this special 150 anniversary edition, you can learn about the heritage behind the Terberg brand, which started as a village forge in the Netherlands, and our growth over the years.

We also take a journey across the Atlantic to Colombia's capital city Bogota to discover the positive influence of a joint project between our German and Spanish subsidiaries.

Travelling back to Europe, we also visit Berlin to see how BSR, Europe's largest municipal collector are benefitting from TRRG solutions and how a very special product is meeting needs in the Nordic region.

You'll also find exclusive insights into our growing network of dealers as well as a host of exciting new projects we've been working hard to deliver.

Read Issue 2 - English



#### **Used Vehicles & Used Equipment for Sale**



OLYMPUS 25 plus OmniDE-X



OLYMPUS 20 PLUS OMNIMAXÉ



OmniDEKA - HLS00741



# Thank you for being part of our Global Distribution Network











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You are receiving this email as a valued part of our global distributor network, we assume you have a legitimate interest in the business of Terberg RosRoca Group and that you wish to be kept informed of technical updates, product information, news and other developments. If you no longer wish to receive information from us, please unsubscribe from our mailing list using the link below.

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